

Comité de Regulaciones Federales y Estatales – Boletín 2018- 57

## **ELECTRONIC ANNOUNCEMENT**

El USDE anunció que realizarán un mantenimiento extendido a los sistemas financieros centrales, incluido el **G5**. La interrupción del sistema **G5** se ejecutará todo el día del **sábado, 10 de noviembre de 2018 hasta las 6:00 a.m. (ET) del lunes, 19 de noviembre de 2018**. Durante la interrupción del servicio, las instituciones no podrán retirar ni devolver fondos de los siguientes programas: programas de Campus-Based, Beca Pell, Beca de servicio para Iraq y Afganistán, Beca TEACH y el programa de Préstamo Directo.

Posted Date: October 11, 2018

Author: Federal Student Aid

Subject: OUTAGE ALERT—G5 System Outage November 10-19, 2018 – Impact to Federal Student Aid Processing and on Funds Availability for Title IV Programs

During the period of November 10-19, 2018, the Department of Education (the Department) will perform extended system maintenance to its core financial systems, including G5. Review the following information to determine how processing at your school will be affected.

### **G5 System Outage**

***All day Saturday, November 10, 2018 through 6 a.m. Eastern time (ET) on Monday, November 19, 2018***, the [G5 website](#) will not be available. Schools will not be able to draw down or return funds during this period for the following Title IV Programs:

- Campus-Based Programs
- Federal Pell Grant (Pell Grant)
- Iraq and Afghanistan Service Grant
- Teacher Education Assistance for College and Higher Education Grant (TEACH Grant)
- William D. Ford Federal Direct Loan (Direct Loan)

### **COD System Processing**

***All day Saturday, November 10, 2018 through 6 a.m. ET on Monday, November 19, 2018***, the Common Origination and Disbursement (COD) System will accept Pell Grant, Iraq and Afghanistan Service Grant, TEACH Grant, and Direct Loan records. However, after 10 a.m. ET on Friday, November 9, 2018, Current Funding Level (CFL) changes (as a result of actual disbursements) and funding will not be processed by G5 until November 19, 2018.

All actual disbursements with a disbursement date from November 10th through November 19th must be received, and subsequently accepted, by the COD System ***no later than 10 a.m. ET on Friday, November 9, 2018***, in order to generate the appropriate funding level increase prior to the outage. Disbursements submitted by the deadline but not subsequently accepted, disbursements submitted after the deadline, and disbursements with a disbursement date after November 19th will be processed and funded after G5 re-opens.

### **Contact Information**

We appreciate your patience and understanding as we complete the required activities during the upcoming period. If you have any questions about this announcement, contact one of the following help desks:

- ***For questions related to G5***, contact the G5 Hotline at 1-888-336-8930. You may also email [edcaps.user@ed.gov](mailto:edcaps.user@ed.gov).
- ***For questions related to the COD System***, contact the COD School Relations Center at 1-800-848-0978. You may also email [CODSupport@ed.gov](mailto:CODSupport@ed.gov).

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