Agenda

• NSC: Beginnings, Purpose & Value
• Enrollment & Compliance Reporting
• A Closer Look: The SSCR Process
• Overcoming Obstacles: The Clearinghouse Solution
• On the Horizon: What’s New?
• Next Steps
Why we’re here today…

• 34 CFR 685.309(b)
  – Frequency of Reporting
  – Timeliness of Reporting

• Compliance Reporting Ecosystem & the Clearinghouse
Beginnings, Purpose & Value
The World of Financial Aid Before NSC

Issues:
- Paper Driven
- High Costs
- Delinquencies
- Defaults

Students and institutions suffered

NSLDS
U.S. Dept. of Education

Deferment Forms
Founded as a 501c(6) not-for-profit organization.

**RESULT:** The elimination of the vast amount of wasted time and money associated with the former paper-based process used to determine student enrollment status for loan deferment purposes.
The Clearinghouse Mission

We serve the education community by facilitating the exchange and understanding of student enrollment, performance, and related information.
Our Value to You

The National Student Clearinghouse today...

TRUSTED & SECURE

Data Coverage & Usage

Innovative Solutions

We are YOU
How NSC Fulfills its Mission

1) Improving institutional efficiency and effectiveness

Services aid in relief of administrative work burdens

Outsource services provide easier access to job related information

2) Providing national reports and information

Reports on access, persistence, and attainment that benefit students, schools, administrators and data requestors
Acceleration of NSLDS Compliance Changes

- No changes for 15 years
- 15 changes in 5 years (2011-2015), including 8 changes between 2014 and 2015
- Changes growing in frequency and complexity

NSLDS requires new data submission format for SSCR roster
Gainful Employment (GE) disclosure requirements take effect
Initial GE reporting deadline
Extended GE reporting deadline

2011-12 GE reporting due
SSCR roster response required at least twice a year
New less-than-half-time status AGD requirement
Program-level and Q status (for 3/4 time) requirements
NSLDS institutes new certification date logic for summer and non-compulsory term reporting
NSLDS Enrollment Reporting Statistics Page released

2014-15 GE reporting due
Reporting X or Z records without program-level data no longer negatively impacts Enrollment Reporting Statistics

LEGEND
Format changes
Date-sensitive changes
Other changes

NSLDS requires schools and their servicers to respond within 15 days of SSCR roster receipt
New instruction to report unknown or unavailable student addresses as ("UK") in address fields
Reporting frequency changed to every 60 days

Program-level and Q status (for 3/4 time) requirements
2008-09 through 2013-14 GE reporting due

NSLDS requires new data submission format for SSCR roster
Gainful Employment (GE) disclosure requirements take effect
Initial GE reporting deadline
Extended GE reporting deadline

1996
1997-2010
2011
2012
2013
2014
2015
2016
NSC Education Data System

Schools establish agency relationship with NSC.

Send enrollment and compliance data.

Data collection philosophy:

1. Services performed on behalf of schools
2. Data reviewed and validated with school prior to loading
3. Compliance info. submitted to Dept. of Ed.
4. Enrollment updates submitted to FFEL and private loan servicers
5. Frequencies varied to reflect terms AND completion dates
6. Driven by student activity
7. Data sent securely via SFTP mailboxes
School Submission Schedules

• Designed to meet school reporting needs
• Adjustable
• Frequency and timing best practices
• Evergreen
Clearinghouse Data Flow – Enrollment Data Intake

School Sends Data

Via secure FTP

Clearinghouse Database

Once the file arrives, the Clearinghouse performs edits on the data.

Clearinghouse back to School

School completes required edits to data, correcting any information that was identified as erroneous.

School back to Clearinghouse

Corrections are reviewed and, if corrections are complete, data is loaded to Clearinghouse database.
## Reminder Emails

<table>
<thead>
<tr>
<th>Type of Email</th>
<th>When Sent</th>
<th>Who Receives</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st reminder – early</td>
<td>4 days before your scheduled submission is due</td>
<td>Submission Data, Submission Data Alternate</td>
</tr>
<tr>
<td>2nd late reminder</td>
<td>7 days after the 1st late reminder email</td>
<td>Submission Data, Submission Data Alternate, Relationship Executive, Financial Aid Director</td>
</tr>
<tr>
<td>Subsequent late reminder</td>
<td>Every 7 days after the 2nd late reminder email, until your file is submitted</td>
<td>Submission Data, Submission Data Alternate, Relationship Executive, Financial Aid Director</td>
</tr>
</tbody>
</table>
Clearinghouse Data Flow – Weekly Notification for non-Direct Loans

• This list is loaded into the Clearinghouse database and stored, so when school files come in we know which students have loans and which loan holders to notify.

Lenders, Servicers, and Guarantors send NSC listing of borrowers monthly

NSC runs weekly process comparing lender, servicer & guarantor loan records to school enrollment data loaded to NSC within last week.

• This typically occurs on Monday to Tuesday.

For students identified having loans, notifications sent, providing any status change to loan holders.

• This is another way in which compliance reporting is completed for your school.
A Closer Look: The SSCR Process
The SSCR Roster

School sends Enrollment School Code on grant and loan disbursement records to COD

COD process sends grant data to NSLDS and loan data to the Servicers. Servicers send loan data to NSLDS.

NSLDS uses Enrollment School Code from COD and Servicers to place aid recipients on SSCRs

NSLDS sends SSCR to NSC (or to school directly, if not an NSC participant)

NSC (or school) Responds to NSLDS with Certified Enrollment
Additional Ways Students Are Added to the SSCR

• Transfer Monitoring Process
• Servicers Add Students
• Institutions Add Students
• Students Add Themselves
• NSC Submits Students to NSLDS
  – Since December 2015, the Clearinghouse submits students we determined are missing from SSCR.
  – NSLDS adds these students to the next SSCR.
Clearinghouse Data Flow – SSCR

NSLDS sends SSCR to NSC

- NSLDS generates around the first of every month.
- NSC may process a “mid-month” SSCR update, if enrollment changes are received and fully uploaded into the NSC enrollment database between the 3rd and the 11th of the month.

NSC creates SSCR response files for schools

- We use the most recent data we have in our database at the time edits begin to populate the response.

NSC sends response to NSLDS within 15 days

- This occurs on a monthly basis for each NSC participating school. However, as noted above, we may process a mid-month, if we receive enrollment changes.
Regulatory Compliance

#1
SSCRs completed at least every 2 months

#2
SSCRs returned within 15 days of receipt

#3
SSCR error reports response within 10 days of receipt

#4
Enrollment status change reported within 60 days from date of determination
Overcoming Obstacles

The Clearinghouse Solution
Changes with Significant Impact on Enrollment Reporting

1999 - FSA participates with NSC, receiving enrollment status change weekly for federal aid recipients and SSCR roster responses. Servicers and representatives can now view the enrollment histories of Direct Loan borrowers via NSC secure site.

2014 - After assessing SSCR reporting provides sufficient reporting, FSA discontinues participation in weekly notification service. They now receive data only through the SSCR process. Now many Direct Loan Servicer processes and functions have returned to their pre-1999 standards.

As of July 1, 2014, the Department of Education instituted new reporting requirements based on 150% eligibility standards.

Creating several challenges for both Schools and NSC:
• Creation of and adherence to new errors and warnings to keep data in compliance
• Evolving guidance on federal regulations requiring schools to submit more data, more frequently
• Enhanced usage and expectations of data by NSLDS
• New view into data submitted to NSLDS
• The reporting of student data at the program level
Compliance Best Practices

Your institution’s enrollment reporting schedule is designed to help ensure compliance with the federal regulations.

We recommend your school take the following actions when reporting your students:

• Report every month
• Resolve Error Resolution On The Web reports promptly and please be sure to address any items flagged for your review
• Review details of your enrollment files to ensure students are reported with appropriate program information
• Report graduates at campus AND program levels (as appropriate) as soon as degree audits are completed
• Continue to report graduates until all your graduates have been reported
• Contact SchoolOps@studentclearinghouse.org for assistance with any non-standard updates, changes or unique situations
What’s New on the Horizon at NSC?

NEW Enhancements to Enrollment Reporting
The Clearinghouse Solution – Recent Actions

Based on the continually evolving federal regulations, **NSC has implemented actions to support our schools.**

- Notified NSLDS of students not appearing on rosters
- Improved enrollment/degree submission processing to reduce turnaround times and streamline file validations
- Provided schools ability to request copies of SSCR reports and view students NSLDS flagged as errors
- Established resource library for school training on operational functions
- Expanded School Operations department with additional technical and staff resources
The Clearinghouse Solution – Going Forward

NSC is working to meet school client needs expressed and upcoming changes from FSA.

- Creating ability to accept X status at program level
- Adding visibility into SSCR process on secure site, guidance for resolving SSCR errors, and portal to submit
- Enhancing and leveraging DegreeVerify logic to create graduated enrollment status records for schools participating in G from DV
- Streamlining online update process for submitting individual student changes
What’s New on the Horizon at NSC?

Stay up-to-date on compliance-related information

Compliance Central

Your Fall Reporting Checklist

Submitting your student enrollment and degree files to the National Student Clearinghouse on schedule, along with the timely correction of errors, is the best way for you to stay in compliance with federal law. It also ensures that your students continue to receive federal financial aid. The checklist below – along with the other resources and information on this page – will also help you stay in compliance.

1. Review and Update Your Clearinghouse Contacts

Now is the best time to check your Clearinghouse contact list. **It’s important to keep your contacts up-to-date so we can reach the appropriate person whenever questions or issues arise.** The Clearinghouse user administrator for your school can view and edit your contacts to ensure the list is current, all contact information is accurate, and roles (e.g., registrar, financial aid director or submission data) are assigned to the right people.

For help, watch our short tutorials on viewing school users, managing school users, and adding a user.

2. Know Who Gets Your Submission Reminder Emails

The Clearinghouse sends reminder emails before your submission is due and if it’s late. The people on your contact list who have the roles listed below will receive the following email reminders.
What’s New on the Horizon at NSC?

• NEW Enhancements to Enrollment Reporting

• DV Pending Project – Enhancements

• Transcript Services: Print-to-Mail

• National Policy Summit on Talent Pipeline Management & Reverse Transfer – January 28-29, 2017
What’s New on the Horizon at NSC?

• Student Academic Portal

• StudentTracker for Colleges & Universities Upgrade

• Partnership with Federation of State Medical Boards
  – Benefits medical schools/colleges of health sciences that offer Doctor of Medicine, Doctor or Osteopathic Medicine, or Physical Assistant degrees
What’s New on the Horizon at NSC?

The Research Center

Re-Discover the Clearinghouse Academy

Rediscover a new way to get the training and information you need to maximize use of NSC services and increase efficiency. Visit ClearinghouseAcademy.org to access…

- Live Webinars
- On-Demand Tutorials and Recorded Webinars
- Conferences We’re Attending
- User Guides and Other Resources
- Events Calendar
- NSC News and Blog Articles
Re-Discover the Clearinghouse Academy

Welcome to the Clearinghouse Academy!
Your one-stop resource for all your Clearinghouse training needs.

Latest News

Higher Education and Policymakers: Traditional Timeframes and Pathways Don't Work for Every College Student

Register for Sept. 29 Interstate Passport Webinar on Student Mobility & Transfer

How the Clearinghouse Can Help Your School Before, During, and After an Audit

Students with Bachelor’s Degrees Enrolling in Two-Year Institutions Reaches a New Low but Biology, Psychology, and Health Professions Enrollment Increases

The New Reality for College Students: Earning a Bachelor’s Degree Takes 5 to 6 Years and Students Attend Multiple Institutions

Join Us at the 2016 NAPBS Conference for “The Future of Education and Verifying Credentials”

> Visit NSCBlog to read more news and subscribe

> See the full calendar of events.
The Clearinghouse Mission

We serve the education community by facilitating the exchange and understanding of student enrollment, performance, and related information.
Upcoming Enrollment Reporting Webinars

• **December 1:** Enrollment Reporting: *The Case of the Perpetual Student*

• **December 13:** Holding Hands: *Maximizing Your Compliance & Enrollment Reporting through Partnership between Financial Aid & Registrar Offices*
Discover the Clearinghouse

Questions?
Available Resources

- **Regional Director** and **Client Management Representative**

- **Clearinghouse Audit Resource Center**
  SSCR & Compliance Questions
  AuditResource@studentclearinghouse.org

- **School Operations**
  Enrollment & Degree File Processing
  SchoolOps@studentclearinghouse.org

- **Education Finance Industry Operations**
  SSCR Questions
  MemberOps@studentclearinghouse.org